



January 13, 2021

To our Residents, Patients and Family Members:

Thank you for your support and patience as we continue to be flexible and responsive to regulations concerning nursing homes and assisted living facilities. We understand how challenging this has been for our residents, guests and family members. We are committed to keeping your loved ones safe and to keeping you informed.

As a reminder COVID-19 cases, hospitalizations, and deaths across the United States are rising. We need everyone to be extra vigilant to slow the spread of COVID-19. Wear a mask, stay at least 6 feet apart, avoid crowds, and wash your hands often. The more steps you take, the more you are protected against COVID-19. View [Cases in the U.S. and your state on the data tracker.](#)

We are hopeful that the COVID-19 vaccine will help us win this fight against the virus and we can all get back to enjoying time with family and friends.

### **Vaccination Update**

We've had short-term residents and families inquiring about the vaccination. At this time, we are reviewing short-term residents on a case-by-case basis. If your loved one is interested in being vaccinated, please contact the administrator at each facility for more information.

Bartram Crossing and University Crossing continue to administer vaccines to our long-term care residents. Bartram Crossing residents and staff that received COVID-19 vaccine Dose 1 on 12/29/20 or 12/30/20, will be able to receive Dose 2 on 1/19/21 or 1/20/21. For residents and staff that did not receive the vaccine previously, there is an opportunity to receive Dose 1 on 1/19/21 and 1/20/21. The final COVID-19 vaccination clinic will be 2/9/21 for Dose 2 only.

University Crossing residents and staff that received COVID-19 vaccine Dose 1 on 1/6 will be able to receive Dose 2 on 1/27. For residents and staff that did not receive the vaccine previously, there is an opportunity to receive Dose 1 on 1/27. The final COVID-19 vaccination clinic will be 2/17 for Dose 2 only.

For Bartram Lakes and Green House residents, we have been given the following dates and times for on-site vaccine distribution: 1st clinic: 1/22/21, 10-4pm; 2nd clinic: 2/12/21, 10-4pm and 3rd clinic: 3/5/21, 10-1pm.

For additional information on the COVID-19 vaccine, please review these resources:

- [Overview from Walgreens](#)
- [Centers for Disease Control and Prevention Overview](#)
- [What to Expect guide from the Florida Health Care Association](#)



## Visitation

**Please note that the visiting hours for all of our Aging Services facilities begin at 10:30 am. If you arrive for a visit before that time, you will be asked to wait.**

As a reminder for all locations:

- The Bartram campus and University Crossing are allowing compassionate caregivers only. You can access the latest Division of Emergency Management order through this link to the [updated emergency order](#). In this order, you will find the latest visitation requirements. Compassionate care visitors provide support, including emotional support, to help residents deal with difficult transition or loss, upsetting events, end-of-life situations, significant changes (such as recent admission to the facility), the need for assistance, cueing or encouraging with eating or drinking, or emotional distress or decline.
- Visitation hours are 10:30 a.m. - 6 p.m. every day.
- We strongly encourage all visitors to call the facility before arriving to ask about visitation status, if the patient/resident is on contact isolation and when they are scheduled to be in therapy that day. We will also be able to give you a general idea about building capacity.

Bartram Lakes: (904) 528-3500

The Green House Residences: (904) 528-3505

Bartram Crossing: (904) 528-3000

University Crossing: (904) 345-8100

## Testing

We are testing all staff and all residents at University Crossing and Bartram Crossing on a weekly basis. This is determined by the county's COVID-19 positivity rate and positive cases as calculated by CMS on a rolling average basis. Our latest weekly COVID-19 [positivity rate for Duval County](#) from Jan. 2, 2021 through Jan 9, 2021 is 14.5%. The governor's order does not require weekly testing at assisted living facilities. We are, however, offering testing to individuals if they had direct contact with someone with COVID-19.

We also want to remind you that our weekly communications along with a schedule of our monthly activities and our menus are available on the [Bartram Crossing](#), [Bartram Lakes](#) and [University Crossing](#) websites. We also encourage you to follow our social media channels for photos and information. Brooks Rehabilitation is on [Facebook](#), [Instagram](#), [Twitter](#) and [YouTube](#). Bartram Lakes is also on [Facebook](#).

Safety continues to be our number one priority. Please know that we are strictly adhering to all directions from the local and state health department to keep your loved one safe. If you have any additional questions, please contact Andy Andre, Wes Marsh or Stephanie Hoover directly.

Sincerely,

Doug Baer, President and CEO

Trevor Paris, MD, Chief Medical Officer

Maria Interiano, VP Aging Services, (904) 730-1814

Andy Andre, Administrator, University Crossing, (904) 345-8320

Wes Marsh, Administrator, Bartram Crossing, (904) 528-3020

Stephanie Hoover, Administrator, Bartram Lakes and Green Houses, (904) 528-3515