



Brooks Rehabilitation Hospital Visitation

For the safety of our patients and staff, **two people** can be authorized to visit a Brooks Rehabilitation Hospital patient. These visitors should be designated in advance by the patient/family prior to the hospital admission. Their names will be on a daily report utilized by the front desk. **Only one visitor is allowed at a time** to help with social distancing in elevators and patient's rooms. To protect all patients and prevent the spread of COVID-19, visitors are required to **wear a mask at all times**, including in the patient rooms.

Visitation Rules:

- Visiting hours are daily from 8 a.m. to 8 p.m.
- Children under the age of 18 are not permitted.
- Visitors must always wear a mask when inside the hospital, including when in the patient's room. Any time someone enters the building, it increases the chances of exposure exponentially. Visitors are encouraged to bring their own mask, however, Brooks will provide a mask if needed.
- If visitors are found without a mask, visiting privileges will be suspended and you will be required to leave the facility.
- Visitors should only enter and exit from the hospital's Main Entrance.
- Visitors must present a valid form of government-issued, photo identification to security upon arrival at the designated entrance.
- Each visitor will be health screened and temperature checked each time he or she enters the building.
- Visitors must check in with security upon arrival and check out with security upon departure.
- Visitors will receive an orange arm band upon entry and must wear it for the duration of the visit. Government-issued photo identification will be validated each time upon entry to the building, even if arm banded.
- If a visitor would like to stay overnight, he or she must be admitted between visiting hours of 8 a.m. to 8 p.m. and receive an overnight badge from the desk in the lobby. This badge should be worn in addition to the arm band. If a visitor exits the building between 8 p.m. and 8 a.m., he or she cannot re-enter again until visitation hours begin the next day at 8 a.m.
- Visitors cannot use common areas on the floors, family waiting rooms or the laundry room. We recommend either taking the patient's clothes home for laundering or Brooks staff will assist.
- Visitors must remain in the patient's room while on the 2nd, 3rd, and 4th floors.
- Visitors can sign patients off of the floor, but they are only permitted to visit the interior courtyard near the Neuro Recovery Center. The Healing Garden and pond are closed. Everyone must wear a mask at all times.
- Dining: Visitors may bring in food daily from the outside, but should check with the patient's nurse to ensure there are no dietary restrictions. Freezer and refrigeration cannot be accommodated onsite. Visitors may access the Sandpiper Café during regularly scheduled business hours, so long as they are masked and practice social distancing.

Virtual/Window Visits:

For friends and family members who are not one of the two designated visitors, we offer a limited number of virtual and window visit opportunities.

- Virtual visits (Facetime or Zoom): Monday – Friday from 1 – 5 p.m. (30 minutes only)
- Window visits: 7 days a week from 1 – 5 p.m. on Monday – Friday and 9 – 3:30 p.m. on weekends

To schedule, please email Brooksinpatientvisits@brooksrehab.org. These visits are in high demand so we will schedule you for the soonest available date/time that works with your schedule.

Caregiver Training:

- Approved caregivers for caregiver training should enter and exit through the main entrance/corporate lobby. Those attending caregiver training are not permitted in the other areas of the hospital unless they are one of the designated visitors.

Revised Oct. 8, 2020