



Brooks Rehabilitation Hospital Visitation

Patients are permitted to have two adult visitors per day. They can both visit at the same time. Visitors can be different people each day but cannot switch out during the day (i.e. you are not able to have two people visit in the morning and two different people in the evening). To protect all patients and prevent the spread of COVID-19, visitors are required to wear a mask at all times, including in the patient rooms.

Visitation Rules:

- Visiting hours are daily from 8 a.m. to 8 p.m.
- No one under the age of 18 is permitted to visit anywhere in the hospital.
- Visitors must always wear a mask when inside the hospital, including when in the patient's room. Any time someone enters the building, it increases the chances of exposure exponentially. Visitors are encouraged to bring their own mask, however, Brooks will provide a mask if needed.
- If visitors are found without a mask, visiting privileges will be suspended and you will be required to leave the facility.
- Visitors should only enter and exit from the hospital's Main Entrance, not the Admissions entrance.
- Visitors must check in with the front desk staff upon arrival.
- If a visitor would like to stay overnight, he or she must be admitted between visiting hours of 8 a.m. to 8 p.m. and receive an overnight badge from the Security desk in the Admissions lobby. Overnight badges are issued after 5 p.m. by the security staff in the main lobby. If a visitor exits the building between 8 p.m. and 8 a.m., he or she re-enter again until visitation hours begin the next day at 8 a.m.
- Visitors cannot use the laundry room. We recommend either taking the patient's clothes home for laundering or Brooks staff will assist.
- Visitors must remain in the patient's room while on the 2nd, 3rd, and 4th floors.
- Visitors can sign patients off the floor to visit the interior courtyard near the Neuro Recovery Center, the Healing Garden and pond. Everyone must wear a mask at all times and practice social distancing. The Healing Garden and pond are open from 9 a.m. – 5 p.m. daily.
- Dining: Visitors may bring in food daily from the outside, but should check with the patient's nurse to ensure there are no dietary restrictions. Freezer cannot be accommodated onsite. Visitors may access the Sandpiper Café during regularly scheduled business hours, so long as they are masked and practice social distancing.

Virtual/Window Visits:

For friends and family members who are not one of the two visitors, we offer a limited number of virtual and window visit opportunities.

- Virtual visits (Facetime or Zoom): Monday – Friday from 1 – 5 p.m. (30 minutes only)
- Window visits: 7 days a week from 1 – 5 p.m. on Monday – Friday and 9 – 3:30 p.m. on weekends

To schedule, please email Brooksinpatientvisits@brooksrehab.org. These visits are in high demand so we will schedule you for the soonest available date/time that works with your schedule.

Caregiver Training:

- Approved caregivers for caregiver training should enter and exit through the main entrance/corporate lobby. Those attending caregiver training are not permitted in the other areas of the hospital unless they are one of the two visitors that day.