

## **Frequently Asked Questions Regarding Hospital Visitation**

March 15, 2022

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With the decrease in community Covid positivity rate, we are going to make some changes in our current hospital visitation practices.

Below is information and answers to questions about the visitation process:

### **Q. How many people can visit the patients?**

A. Patients can now have unlimited visitors. We ask that two visitors are in a patient room at a time to help reduce congestion.

The Healing Garden and Pond are great locations for larger groups to visit.

### **Q. What should families do if there are visitation concerns**

A. Families can elevate concerns through staff who will then engage their leader.

### **Q. What are the hours for visitation? What about overnight visitors?**

A. Visiting hours are between 8 a.m. and 8 p.m. If a visitor would like to stay overnight, he or she must be admitted between visiting hours of 8 a.m. to 8 p.m. and receive an overnight badge from the security desk in the admission lobby.

### **Q. Will visitors be required to wear a mask? If so, do we provide them?**

A. Visitors must wear a mask at all times. Visitors are encouraged to bring their own mask. If they do not have a mask, a mask will be provided.

### **Q. How close can visitors get to the patient?**

A. Wearing a mask, we will not restrict the distance between patients and their designated visitors.

### **Q. What if a designated visitor refuses to wear a mask, or takes it off after gaining admittance?**

A. The visitor will be asked to leave unless they put it on.

### **Q. How else are we ensuring the health and safety of the patients and staff?**

A. We are not allowing visitors in the therapy gyms. Visitors must remain in the patient's room while on the 2<sup>nd</sup>, 3<sup>rd</sup>, and 4<sup>th</sup> floors. They may visit a nurse's station for questions, but will not be allowed in the therapy gyms or loiter in the hallways.

### **Q. Can visitors sign patients off the floor?**

A. Yes, visitors can sign patients off of the floor. Please note, all persons, including the patient, must wear a mask on the 1<sup>st</sup> floor.

### **Q. Can visitors bring in outside food?**

A. Yes, but we ask that they please check with the patient's nurse to ensure the patient does not have diet restrictions. If requesting food delivery, the food must be delivered before 8 p.m.