

Frequently Asked Questions Regarding Hospital Visitation
May 2022

Below is information and answers to questions about the visitation process:

Q. How many people can visit the patients?

A. Patients can have unlimited visitors per day. We do ask that only two people visit in the room at a time to help with social distancing.

Q. Are children allowed to visit?

A. Children under the age of 18 permitted to visit with a supervising adult.

Q. What should families do if there are visitation concerns

A. Families can elevate concerns through staff who will then engage their leader.

Q. What are the hours for visitation? What about overnight visitors?

A. Visiting hours are between 8 a.m. and 8 p.m. If a visitor would like to stay overnight, he or she must be admitted between visiting hours of 8 a.m. to 8 p.m. and receive an overnight badge from the security desk in the admission lobby.

Q. What if my loved one is in isolation due to Covid?

A. Visitation is limited to one designated caregiver for 2 hours per day. The designated caregiver is only permitted to the patient's room, no other areas of the Hospital.

Q. Will visitors be required to wear a mask? If so, do we provide them?

A. Visitors must wear a mask at all times. Visitors are encouraged to bring their own mask. If they do not have a mask, a mask will be provided.

Q. Are visitors required self-screening for COVID exposures, symptoms and positive testing?

A. Yes. Visitors are expected to self-screen & report positive COVID test in last 10 days, COVID exposure in last 10 days and any COVID symptoms. Visitors are required to stay out of the hospital when they are sick to help keep our patients and their loved one's safe.

Q. How close can visitors get to the patient?

A. Wearing a mask, we will not restrict the distance between patients and their designated visitors.

Q. What if a designated visitor refuses to wear a mask, or takes it off after gaining admittance?

A. The visitor will be asked to leave unless they put it on.

Q. How else are we ensuring the health and safety of the patients and staff?

A. We are not allowing visitors in the therapy gyms. Visitors must remain in the patient's room while on the 2nd, 3rd, and 4th floors. They may visit a nurse's station for questions, but

will not be allowed in the therapy gyms or loiter in the hallways. We encourage physical distancing.

Q. Can visitors sign patients off the floor?

A. Yes, visitors can sign patients off of the floor. Please note, all persons, including the patient, must wear a mask on the 1st floor.

Q. Can visitors bring in outside food?

A. Yes, but we ask that they please check with the patient's nurse to ensure the patient does not have diet restrictions. If requesting food delivery, the food must be delivered before 8 p.m.

Q. How are infection control practices and visitation rules communicated to visitors and patients?

A. Patients and Visitors will be educated on infection control and any visitor restrictions via Brooks Hospital Home Page, Road to Recovery Hand Book, Hospital Signs, verbal notification &/or handout/flyers.