

## **Frequently Asked Questions Regarding Hospital Visitation** February 2023

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Below is information and answers to questions about the visitation process:

**Q. How many people can visit the patients?**

A. Patients can have unlimited visitors per day. We do ask that only two people visit in the room at a time to help with social distancing.

**Q. Are children allowed to visit?**

A. Children under the age of 18 permitted to visit with a supervising adult.

**Q. What should families do if there are visitation concerns**

A. Families can elevate concerns through staff who will then engage their leader.

**Q. What are the hours for visitation? What about overnight visitors?**

A. Visiting hours are between 8 a.m. and 8 p.m. If a visitor would like to stay overnight, he or she must be admitted between visiting hours of 8 a.m. to 8 p.m. and receive an overnight badge from the security desk in the admission lobby.

**Q. What if my loved one is in isolation due to Covid?**

A. Visitation is limited to one caregiver for 2 hours per day or the caregiver can isolate in the room with the patient.

**Q. Will visitors be required to wear a mask? If so, do we provide them?**

A. Visitors must wear a mask at all times. Visitors are encouraged to bring their own mask. If they do not have a mask, a mask will be provided.

**Q. How close can visitors get to the patient?**

A. Wearing a mask, we will not restrict the distance between patients and their designated visitors.

**Q. What if a designated visitor refuses to wear a mask, or takes it off after gaining admittance?**

A. The visitor will be asked to leave unless they put it on.

**Q. Do you require vaccination for visitation?**

A. We ask that visitors self screen for any signs of illness but vaccination is not required.

**Q. Can visitors sign patients off the floor?**

A. Yes, visitors can sign patients off of the floor. Please note, all persons, including the patient, must wear a mask on the 1<sup>st</sup> floor.

**Q. Can visitors bring in outside food?**

A. Yes, but we ask that they please check with the patient's nurse to ensure the patient does not have diet restrictions. If requesting food delivery, the food must be delivered before 8 p.m.